

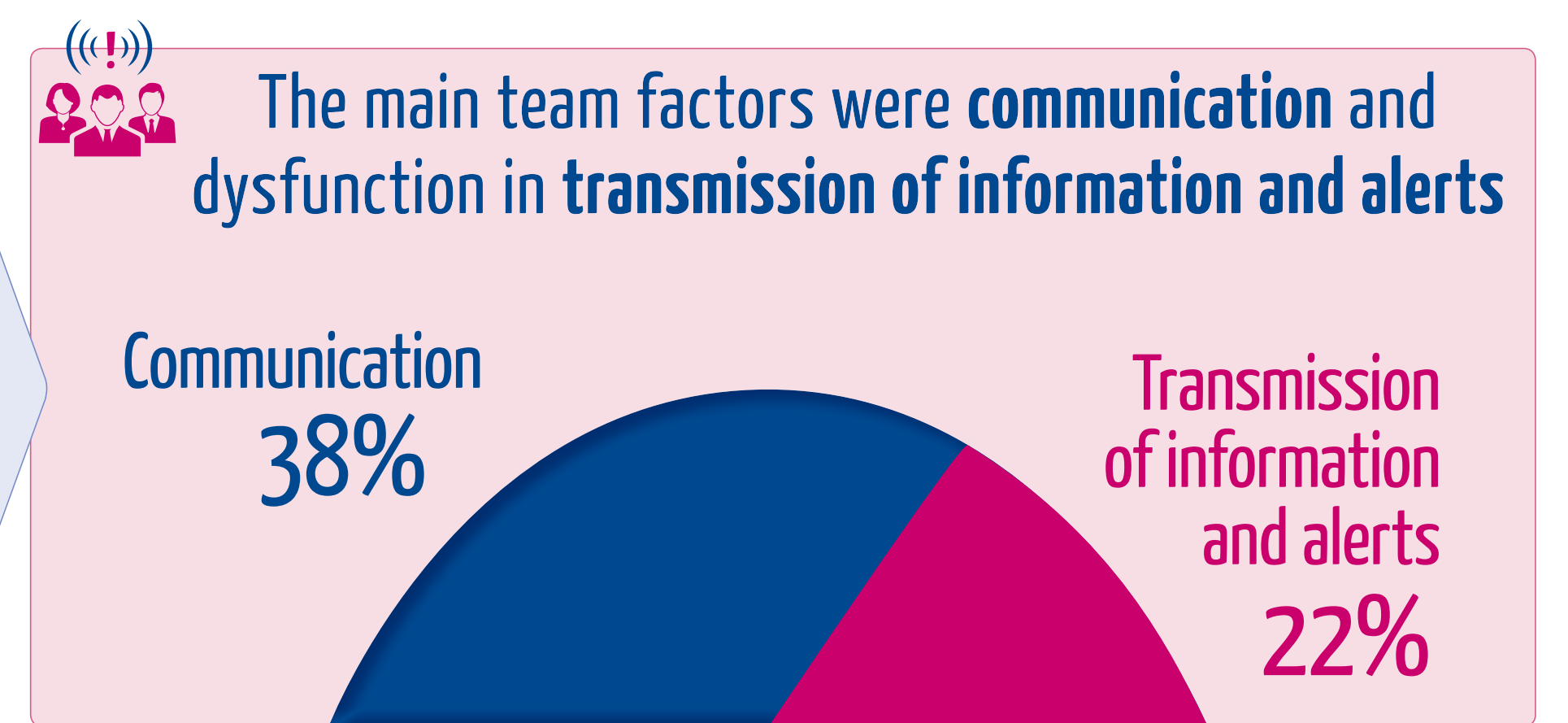
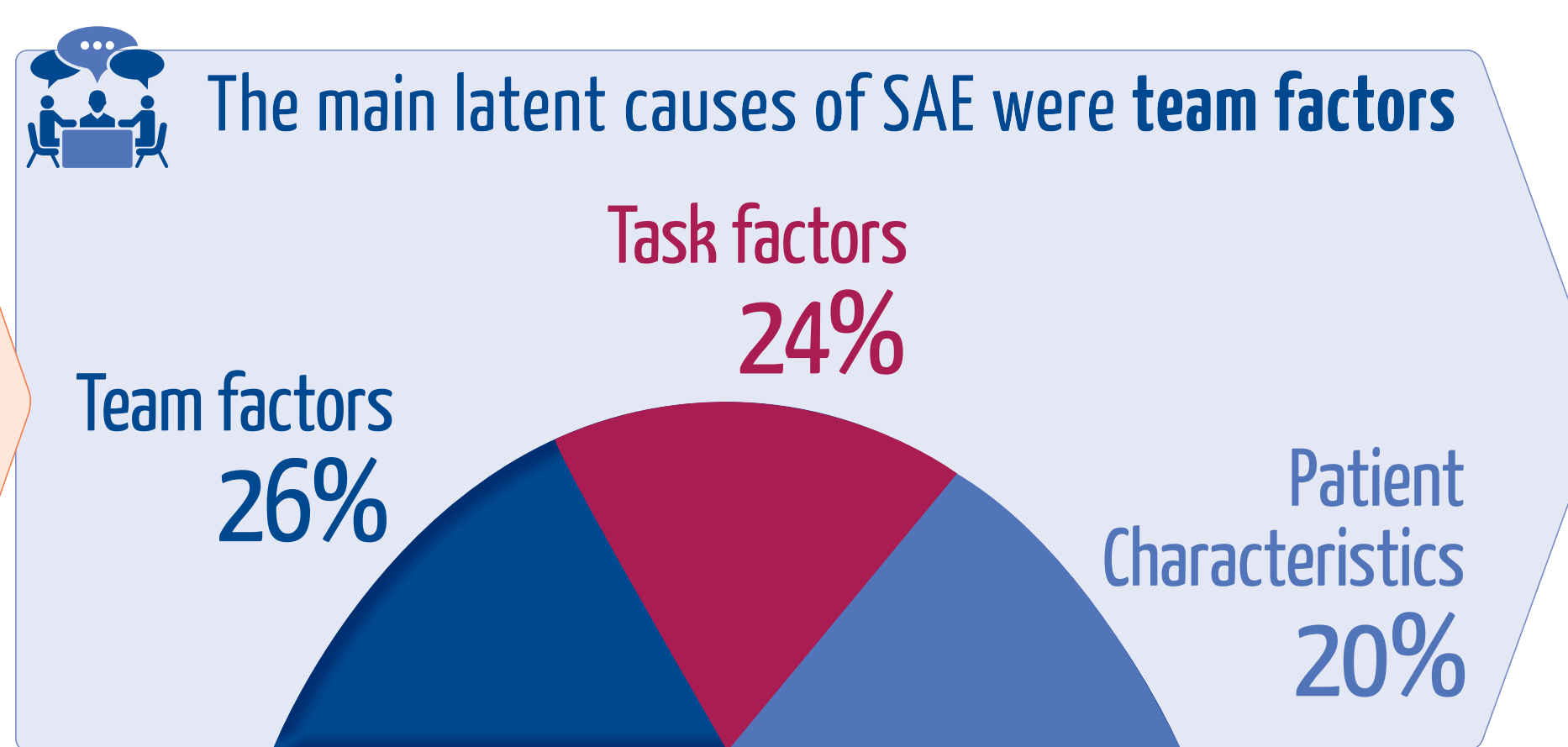
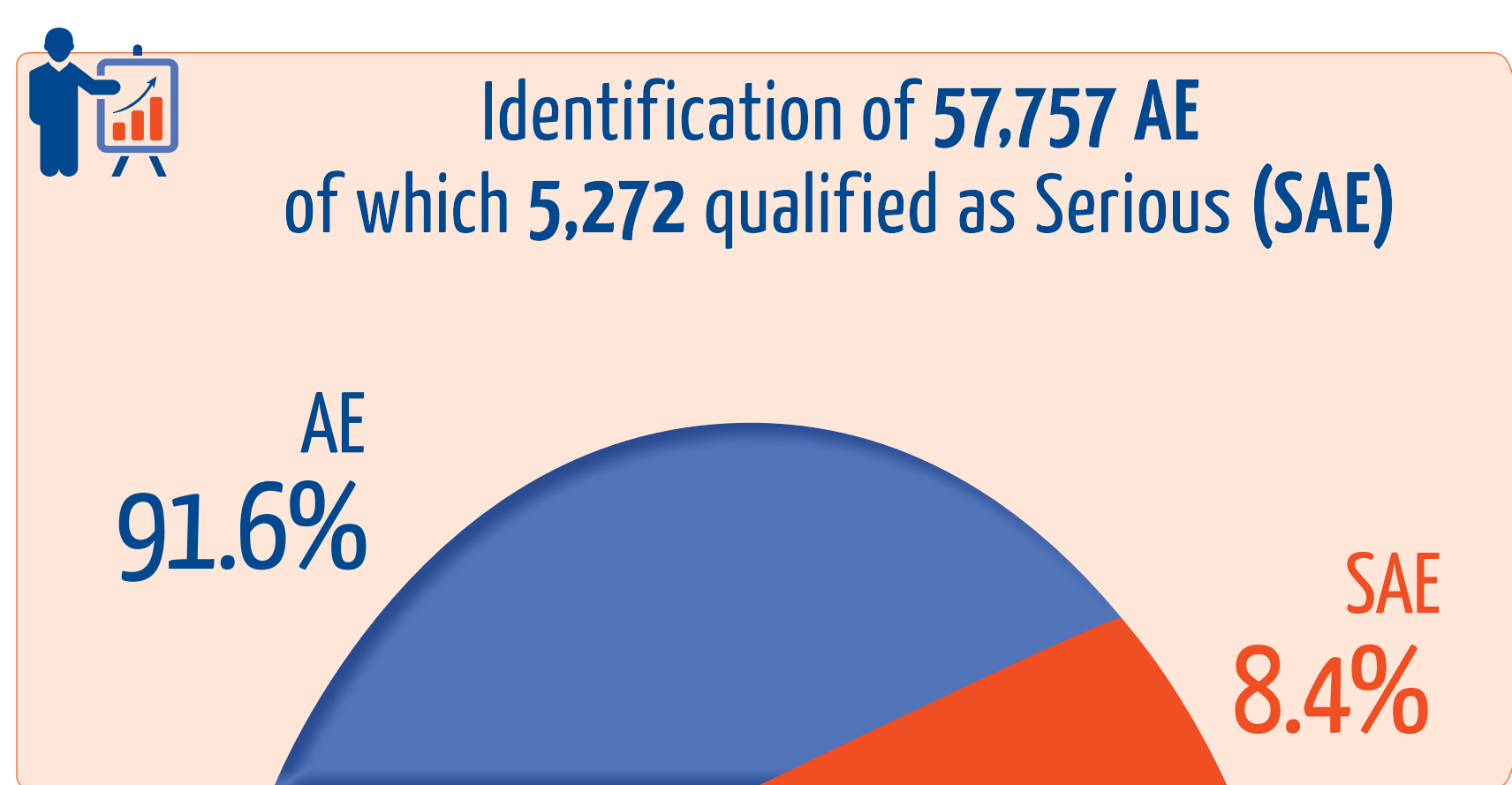
The French Health Authority (HAS) is for its mission of accreditation, in charge of:

- the mandatory **process of accreditation of public and private hospitals**,
- the voluntary **process of accreditation of physicians**, launched 10 years ago, based on declaration by physicians and analysis / correction of care-related adverse events (AE). This program coordinated by HAS is promoted by medical specialty organizations. Only some specialists working in hospitals are concerned so far.

At the beginning, it was a process of INDIVIDUAL PHYSICIAN ACCREDITATION

- 14 specialties
- 35.000 physicians concerned, essentially working in OR
- 7.238 physicians accredited "individually"
- 1.047 physicians engaged = 8.285 physicians in this voluntary program
- 104.246 AE declared and 96.937 accepted

Data from this individual process of accreditation / Analysis of the national database (January 2012 - December 2016)



The current STEP: ACCREDITATION OF MEDICAL TEAMS

» Health care delivery has moved from being individual based to being team based. So, according to the aforementioned data, the next step for HAS was obviously to promote the accreditation of medical teams.

» The process was the same, the national programmes for the physicians are designed and proposed by their own speciality organisations that are the most aware of the specificities of the daily job of their colleagues (a professional self-regulation), and the accreditation is delivered by HAS (the external accountability) on factual data asserting the reality of the work done by the team and also the involvement of each member of the team.

- 34 Teams engaged since 2015
- 30 Teams accredited
- 200 Physicians

» For now, as a result of these programs, especially to deliver the accreditation diploma to the teams, we rely on indicators of structure and process or outputs, but not final outcomes that are obviously the next goal.

» Nevertheless, many AE have been already avoided thanks to this program of teamwork improvement or at least their severity has decreased.

» All the AE are registered anonymously at a national level, in a protected database. The Professional organizations analyze these declarations and produce if necessary, some very short guidelines called "Safety solutions" to prevent, detect, monitor those errors or recover from failures.

THE 3 CONCEPTUAL DIMENSIONS OF THESE PROGRAMMES



Improvement of the TEAMWORK

- Communication (checklist, briefings-debriefings)
- Protocols
- Assessment

Improvement of PROFESSIONAL PRACTICES

- Updating of knowledge (CPD)
- Implementation of medical progress in daily routine
- Assessment, audits

Improvement of PATIENT SAFETY

- Identification, analysis, treatment of AE (MMM)
- Identification, analysis, treatment of risky situations
- Assessment

This process rooted in the daily routine could be a very acceptable way for an efficient **maintenance of certification** with a continuous process, not through episodic examinations